



Eezy Track Ltd specializes in tracking, valuation, repossession, storage and auctioneering solutions to the financial, leasing and insurance industries. All our IT systems can be fully integrated into the client's systems, resulting in efficient and cost-effective solutions.

We aim to provide honest, efficient and reliable services in the shortest possible time to our Corporate and individual clients through the use of our digital platforms.

Our Mission

To provide the best service in the industry with efficiency, integrity and reliability.

Our Vision

To be the preferred supplier for the financial, leasing and insurance industries in vehicle valuation, tracking and fleet management, repossession, storage and auctioneering services.

Our Values

Integrity-We operate on strong moral principles and the highest standard of ethical behavior.

Reliability-We consistently offer high quality solutions and services to our clients.

Efficiency-We work in a timely manner, ensuring our clients of the best possible service delivery

Customer Service Charter

Our service commitment to you is that we shall:

- ❖ Provide you with prompt, friendly and quality customer service at all times
- ❖ Avail to you clear, accurate and timely information in all our dealings
- ❖ Handle all your requests and queries professionally, and within 20 minutes
- ❖ Listen to you, understand you and involve you in resolving any complaints you may have within 24hrs.

Please feel free to lodge any queries, complaints and compliments with us through:

- ❖ Any of our branches countrywide.
- ❖ Our Call Centre line: +254 709 335 003/ +254 752 245 or
- ❖ Our customer care email: info@eezygroup.net or
- ❖ Our social media pages on Facebook and Twitter @EezyGroupLtd

In the unfortunate event you feel that your issue was not well handled, feel free to escalate the same to our Customer Service Manager through +254 709 335 003