



Eezy Track Ltd specializes in tracking, valuation, repossession, storage, and auctioneering solutions to the financial, leasing, and insurance industries. All our IT systems can be fully integrated into the client's systems, resulting in efficient and cost-effective solutions.

We aim to provide honest, efficient, and reliable services in the shortest possible time to our Corporate and individual clients through the use of our digital platforms.

Our Mission

To provide the best service in the industry with efficiency, integrity, and reliability.

Our Vision

To be the preferred supplier for the financial, leasing, and insurance industries in vehicle valuation, tracking and fleet management, repossession, storage, and auctioneering services.

Our Values

Integrity-We operate on strong moral principles and the highest standard of ethical behavior.

Reliability-We consistently offer high-quality solutions and services to our clients.

Efficiency-We work in a timely manner, ensuring our clients of the best possible service delivery

Customer Service Charter

Our service commitment to you is that we shall:

- ❖ Provide you with prompt, friendly, and quality customer service at all times
- ❖ Avail you with clear, accurate, and timely information in all our dealings
- ❖ Handle all your requests and queries professionally, and within 20 minutes
- ❖ Listen to you, understand you, and involve you in resolving any complaints you may have within 24hrs.

Please feel free to lodge any queries, complaints, and compliments with us through:

- ❖ Any of our branches countrywide. or
- ❖ Our Call Centre line: +254 709 335 005/ +254 783 616 458. or
- ❖ Our customer care email: customercare@eezygroup.net / info@eezygroup.net. or
- ❖ Our social media pages on Facebook and Twitter @EezyGroup.

In the unfortunate event, you feel that your issue was not well handled, feel free to escalate the same to our Customer Service Manager at +254 102 356 022.